
For Immediate Release: December 5, 2023

**The Borough of New Providence and Union County Partner to Provide
Emergency Services Dispatching**

On Monday, Dec. 4, 2023, New Providence Emergency Services officially moved its dispatching service to the Union County Regional Communications Center, located in Westfield, NJ. This partnership provides the Borough of New Providence the opportunity to tap into the public safety resources that the County of Union provides to all of its residents.

"We are thankful to our Police, Fire, EMS and OEM departments who work so diligently with Union County to enhance the quality of life to our residents," said New Providence Mayor Al Morgan. "This transition will provide more efficiencies to our citizens and provide a top-tier service for our first responders."

This transition has been in the planning and implementation process for nearly a year, with both agencies working tirelessly to ensure a seamless transition.

"Our County Commissioner Board has worked hard to make our Union County Emergency Services Regional Dispatch Center state-of-the-art; and by joining the center, New Providence is taking an essential step towards a shared commitment to excellence. This expanded dispatch center not only unites their Police, Fire, and EMS services but also extends the reach of Union County's cutting-edge dispatch capabilities to more towns and agencies," said Commissioner Chairman Sergio Granados. "This collaboration emphasizes New Providence's and our dedication to delivering high-quality, efficient, and cost-effective emergency services, ensuring a stronger foundation for the well-being and safety of our residents."

Union County Regional Dispatch will act as the public safety answering point for all emergency service needs for New Providence, including all non-emergency phone calls, 911 calls and resource dispatching for Police, Fire and EMS.

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